



June 25, 2013

Re: TRS Consumer Complaint Log Summaries
June 1, 2012 through May 31, 2013
CG DOCKET NO. 03-123
DA NO. 13-1402

Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Secretary:

On behalf of The Public Service Commission of the District of Columbia, I respectfully submit this TRS Consumer Complaint Log Summary in connection with the provisioning of Telecommunication Relay Service pursuant to Section 64.604(c)(ii) of the FCC's rules for the time period June 1, 2012 through May 31, 2013.

AT&T with corporate offices located at 311 S. Akard St. Room 21-10, Dallas TX 75202, was under contract with the Public Service Commission for the reporting period beginning July 13, 2011. The AT&T consumer complaint logs are attached to this submission.

The Public Service Commission of the District of Columbia certifies that there were zero complaints in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(ii) of the FCC's rules for the time period June 1, 2012 through May 31, 2013.

Please feel free to contact me at 717-231-6661 or Sidney Minnick with AT&T at Sidney.minnick.jr@att.com with any questions regarding the above.

State Contact Information:

Pursuant to 47 C.F.R. §64.604(c)(2) we advise the FCC that the currently posted information on the FCC website regarding the name and address of the state office that receives complaints, grievances, inquiries and suggestions; the voice, TTY, and fax numbers for that office; the email address; and the physical address to which correspondence should be sent have not changed and are correct as follows:

Linda Jordan,

Office of Consumer Services, Public Service Commission of the District of Columbia
1333 H Street, NW, East Tower, 6th Floor, Washington, DC 20005
Telephone numbers: voice 202-626-5120; Fax 202-626-9210
E-mail ljordan@psc.dc.gov; web site <http://www.dcpSC.org>
Mail to Office of Consumer Services, Public Service Commission of the District of Columbia

If you have any questions regarding the District of Columbia contact, please feel free to contact me at 717-231-6661 or Mr. Felix Otiji at 202-626-5136.

Substantive Program changes:

On December 27, 2011 the FCC was notified of the substantive program change to substitute AT&T for Hamilton as the TRS Service provider for the District of Columbia. AT&T's contract remains in effect.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Rolka", written over a horizontal line.

David Rolka,
Administrator, DCUSTF

enc: TRS Consumer Complaint Log Summary

cc: F. Otiji, & L. Jordan for DC Public Service Commission

Sidney Minnick. For AT&T

**District of Columbia CapTel Relay Service
2012-2013 FCC Annual Consumer Summary Log**



June 2012 - Nothing to report.

July 2012 - Nothing to report.

August 2012 - Nothing to report.

September 2012 - Nothing to report.

October 2012 - Nothing to report.

November 2012 - Nothing to report.

December 2012 - Nothing to report.

January 2013 - Nothing to report.

February 2013 - Nothing to report.

March 2013 - Nothing to report.

April 2013 - Nothing to report.

May 2013 - Nothing to report.

District of Columbia CapTel Relay Service
2012 - 2013 ANNUAL SUMMARY OF CONSUMER COMPLAINTS
 June 1, 2012 through May 31, 2013



District of Columbia	2012						2013					
	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
VOICE	0	0	0	0	0	0	0	0	0	0	0	0
TTY	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0	0	0	0	0	0	0

District of Columbia CapTel Relay Service
 Complaint Summary by Category

District of Columbia	2012						2013					
	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Complaint Category												
Transparency												
Confidentiality												
Verbatim												
Typing Issues												
In Call Replacement												
Answer Performance												
Gender Accommodation												
Total	0	0	0	0	0	0	0	0	0	0	0	0